

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	768	((CRM or "customer relationship management") and (customer or user or client)) and (propensity or likelihood or probability)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 15:53
S2	91	((CRM or "customer relationship management") and (customer or user or client)) and ((propensity or likelihood or probability) near5 (loyalty or retention or response or "cross-selling" or sale or accept or acceptance))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 15:51
S3	17503	((customer or user or client) same ((loyalty or retention or response or "cross-selling" or sale or accept or acceptance) near5 (offer or loan or product or package or contract)))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 15:53
S4	3036	S3 and (propensity or likelihood or probability)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 15:54
S5	3036	S4 and (customer or client or user or patron or buyer)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 16:40
S6	1467	S5 and "705".clas.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 17:05
S7	32	"705".clas. and chase.as.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 17:05
S8	65	"705".clas. and citibank.as.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 17:34

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S9	325	citibank.as.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/10 17:34
S10	1866	citibank.as. or chase.as. or visa.as. or mastercard.as.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/11 10:45
S11	328	((customer or client) near7 (prospect or prospecting)) and "705".clas.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/07/11 10:47
S12	47	("3639686" "4839853" "5124911" "5446919" "5619709" "5675662" "5687322" "5701400" "5724567" "5724571" "5751961" "5754938" "5774868" "5787425" "5835087" "5855008" "5857175" "5893075" "5930764" "5963915" "5970482" "6067525" "6078892" "6119101" "6128624" "6134532" "6182061" "6236977" "6286005" "6321205" "6408292").PN. OR ("6078892" "6868389" "6954758").URPN.	US-PGPUB; USPAT; USOCR	OR	OFF	2006/07/11 11:09
S13	35	"6321206" or "6240411"	US-PGPUB; USPAT; USOCR	OR	OFF	2006/07/11 11:10
S14	23	("5692107" "5754939" "5950189" "5953718" "5974412" "5983220" "6052693" "6121969").PN. OR ("6240411"). URPN.	US-PGPUB; USPAT; USOCR	OR	OFF	2006/07/11 11:10

○ = scanned titles, claims, abstract, kwic

DIALOG

Set	Items	Description
S1	2317	((CUSTOMER OR CLIENT) (7W) ((PROBABILITY OR LIKELIHOOD OR RATE OR PROPENSITY) (5W) (TERMINATION OR ACTIVATION OR REACTIVATION OR SALE OR SALES OR RENEWAL OR ACCEPT OR ACCEPTANCE OR - PURCHASE OR RESPOND OR RESPONSE OR RESPONSIVE OR RESPONDING))) NOT PY>2001

S2 1369 RD (unique items)

S3 76 S2 AND ((ACTIVE OR INACTIVE OR RECENT OR PAST OR PREVIOUS) (6W) (CUSTOMER OR CLIENT))

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